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| **Date of update;** |
| ref | March 2024 | General Contribution | Action this period |
| **Theme Health and wellbeing – none identified for this group** |
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| **Theme Working together for safer homes** |
| SH1 | Anticipate, influence and shape implementation of new legislation and regulatory regime to improve the quality and safety of homes across the public and private sectors | Social housing tenants | At our last meeting on 8 February 2024 the group discussed:* ‘Closing the Loop’ of resident engagement activity, in terms of turning insight into action and how best to evidence service improvement directly made by listening to the customer.
* Resident Engagement in Building Safety.
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| SH4 | Strengthen the partnership working to include how Kent Housing Group respond collectively to local or national consultations that will impact upon the safety and well-being of Kent and Medway residents |  | The Engagement Group invited the Chair of the Asset Management subgroup to join our last meeting for a joined up conversation on resident engagement in building safety.We wish to identify themes /standards which we can all agree and share across the membership organisations as basic ‘must haves’ when working with residents on this subject. For example;• Collaborating with residents from start• Bridging the technical with the human needs• Accessibility to tailor to individual needs (including those who don’t use digital)• Inclusivity – and organisational approach |
| SH6 | Promote and facilitate the sharing of information about services that can be offered to residents to support the countywide and individual health and wellbeing agendas | Social housing tenants |  |
| SH7 | Support and provide the opportunity for residents to share more effectively their voice on how their homes are managed and maintained, to provide them with confidence about their overall safety and well being | Social housing tenants |   |
| **Theme Infrastructure First - no actions for this sub group** |
| **Theme Accelerating Housing Delivery- no actions for this sub group** |
| **Theme Affordability** |
| A8 | Challenge the stigma associated with regards to social or affordable housing | Social housing tenants |  |
| A11 | Promote and work in partnership with the third and voluntary sector to support all communities across Kent an Medway, when the services should be required | Social housing tenants |  |
| **Other important matters since last update including any cross sub-group working;** We have recently appointed a new Chair and Vice Chair.We have also updated our Terms of Reference to better reflect the dual purpose of this group of resident engagement and community investment |