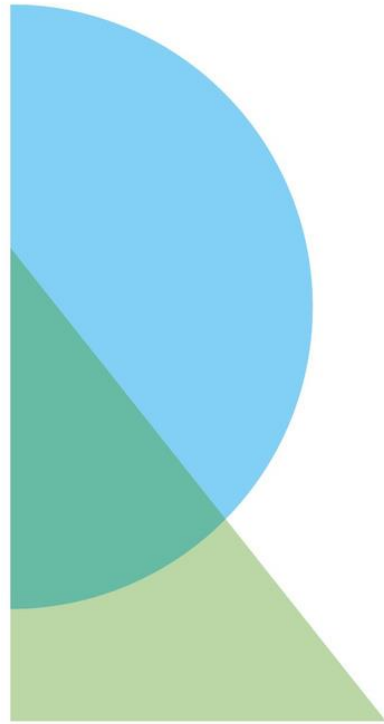


rosherville

a Gravesham Borough Council company



rosherville

Local services for Local People



OUR OBJECTIVES

- Launched 1 April 2022 offering repairs and maintenance services for private landlords and residents within the borough.
- To provide an affordable yet reliable repairs & maintenance service to the public and other landlords that balances purpose and profit, delivered by a landlord for landlords .
- To focus on quality, expertise and efficiency of service to develop a long-term loyal customer base.

WHAT MAKES US DIFFERENT FROM OTHER PROVIDERS



- We are a trusted and reliable brand. When engaging a building contractor, the customer's main concerns are they will be ripped off or will receive below standard work.
- We are a local contractor but with modern systems and ways of working in place, such as online booking, SMS confirmation, which generally isn't offered by smaller contractors.
- High levels of safe systems of work, proper risk assessments and safe methods of working in place. Plus training in softer skills such as customer service, equality and diversity.
- We understand what it is like to be a landlord and have the ability to advise and influence residents and other landlords in the Borough on important matters such as building safety and energy efficiency.

WHAT WE CAN OFFER YOU

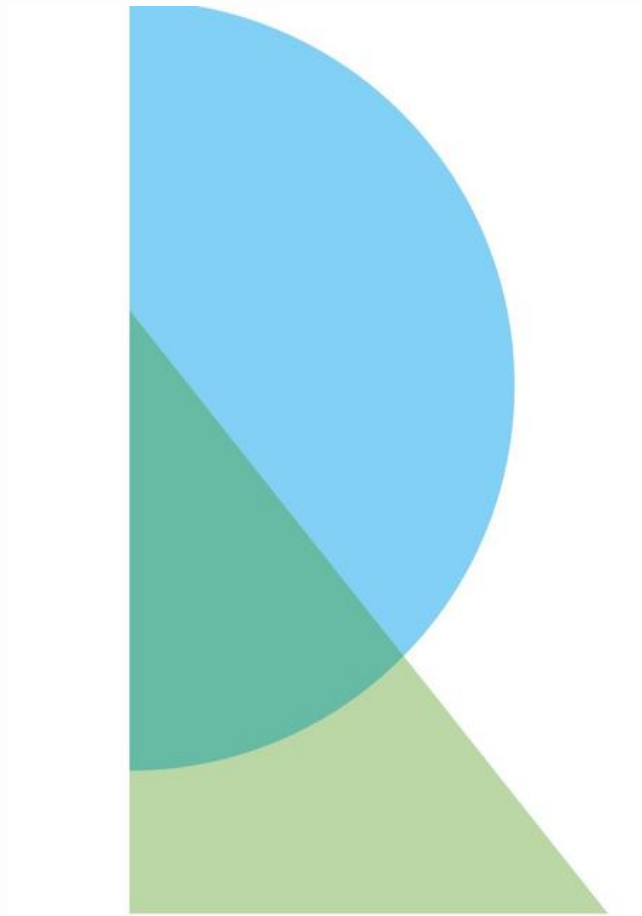
- An affordable repair service including an out of hours provision
- End of tenancy refurbishment
- Kitchen/ bathroom replacement
- Electrical tests and upgrades
- Gas safety checks
- Project management
- Energy efficiency services and advice
- Cleaning, caretaking and garden maintenance



EXAMPLE COSTS

- EPC - £50
- Property condition survey- £50
- Electrical test and inspection- £150
- Repairs- £45 per hour
- Handyman service- £35 per hour





HOW TO GET IN TOUCH

E-mail

rosherville.repairs@gravesham.gov.uk

Website

www.roshervilleservices.co.uk

Address

Civic Centre, Windmill Street, Gravesend,
England, DA12 1AU