

ReferKent



Welcome!
Making referrals simple, easy and secure



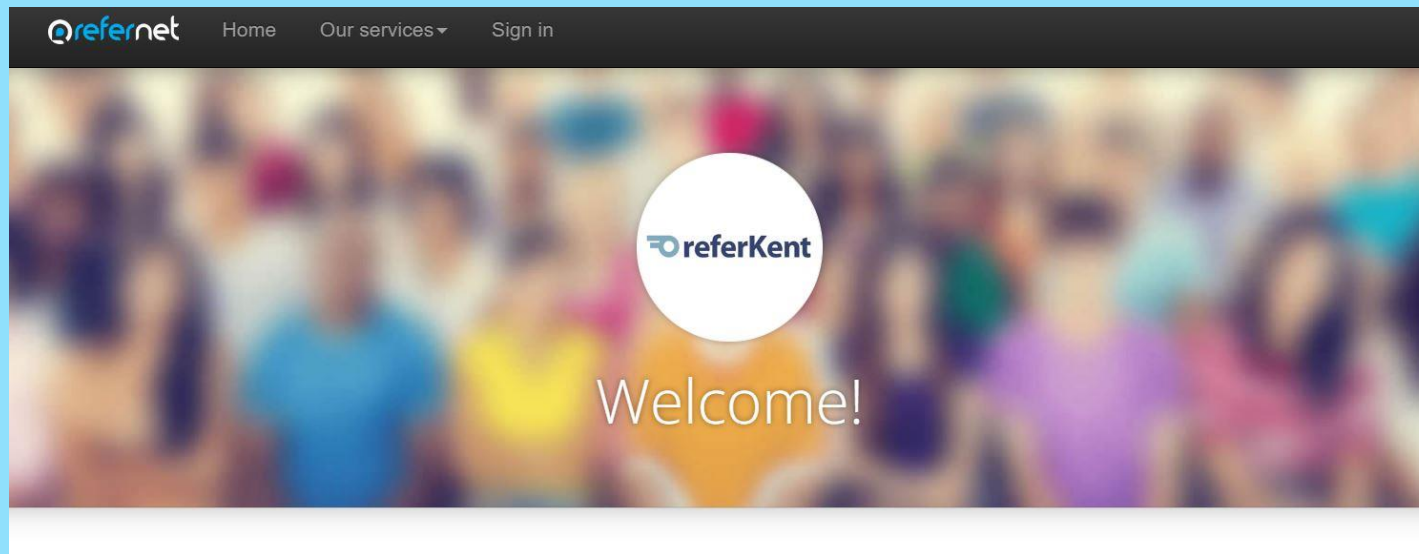
Funded by
Kent County Council's
Helping Hands Scheme



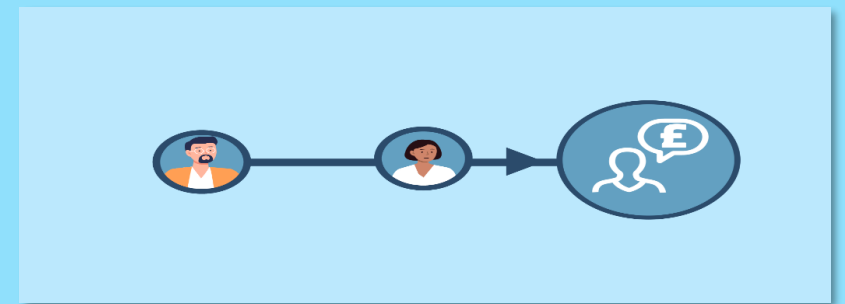
ReferKent

Making referrals
safe, easy and
secure!

Many people seeking support were subjected to signposting, often from one organisation to another. This left them feeling deflated and falling further into hardship. ReferKent takes the pressure off the individual to reach out.



www.kent.gov.uk/referkent



The ReferKent Referral:

The screenshot shows the referKent web application interface. At the top is a navigation bar with the following items: Home, Make a referral, Search, Referrals, Reports, System, Users, and Sign out. Below the navigation bar are three referral cards, each for a different Citizens Advice location: Canterbury District, Dover Deal, and Edenbridge and Westerham. Each card features a 'Make referral' button in the top right corner, a circular 'citizens advice' logo in the center, and a list of service categories at the bottom. The categories listed for each card are: Benefits advice, Money management & Budgeting advice, Debt advice, Fuel Advice & Support, Housing Advice & Support, Advice & Support for Elderly People, Food Advice & Support, Family Advice & Support for Elderly People.

Client details

Title... ▾

First name

Surname

Telephone

Email

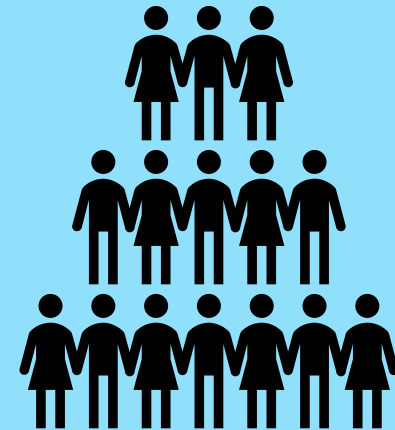
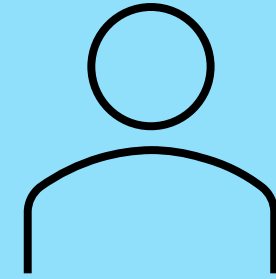
- Assign a referral category
- Notes for agency
- Attach a file

Primary Users

➤ Can add other own agency users to the system

➤ Can add and edit own agency details

➤ Can view agency activity



Strengthening Referrals

 referKent



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Some of Our Existing Users

shaw trust

the grand.

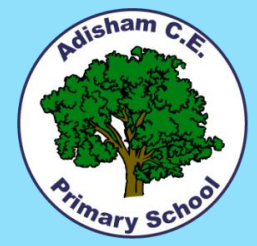


GREEN DOCTOR



Funded by Kent County Council's Helping Hands Scheme







Funded by Kent County Council's Helping Hands Scheme



Rethink
Mental
Illness.



DISCOVERY DAY NURSERY
Part of The Education People Maidstone



inspire



Breakeven



THE DEAF
HEALTH
CHARITY
SIGNHEALTH



AGE
Concern
SANDWICH



referKent

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How to join the ReferKent system

➤ Email referkent@kent.gov.uk

➤ We will email over a Data Sharing Agreement, Service Level Agreement and onboarding form to the Primary User. These will need to be completed and returned to referkent@kent.gov.uk

➤ We will add your agency to the system and send you your log-in details and training materials

➤ We will continue to support you with any queries when using the system

Money Guiders Programme

Money Guidance in the non-regulated space

Some key features of the Money Guiders Programme are:

- Professional recognition in the form of a City & Guilds credential (digital badge)
- 20 hours of training, in e-module format
- Access to a community network with free resources to help in delivering money guidance.
- Ongoing support.

Any questions email referkent@kent.gov.uk

**Money
Guiders**

