Engagement Group

|  |
| --- |
| **Date of update;** |
| ref | February 2023 | General Contribution | Action this period |
| **Theme Health and wellbeing – none identified for this group** |
|  |  |  |  |
| **Theme Working together for safer homes** |
| SH1 | Anticipate, influence and shape implementation of new legislation and regulatory regime to improve the quality and safety of homes across the public and private sectors | Social housing tenants | Tenant Satisfaction Measures and ‘tenant profiling’ were discussed in relation to how helpful ONS data might be in enhancing our knowledge of demographics and our understanding of the indices of deprivation. A member suggested that a current review on the ‘silent voice’ that is being conducted by a scrutiny panel might be of interest. Members have asked that we look at this when the review is complete.  |
| SH4 | Strengthen the partnership working to include how Kent Housing Group respond collectively to local or national consultations that will impact upon the safety and well-being of Kent and Medway residents |  | Nothing to add in this period. |
| SH6 | Promote and facilitate the sharing of information about services that can be offered to residents to support the countywide and individual health and wellbeing agendas | Social housing tenants | Carrie Hartwell from KCC (serious organised crime unit) attended in January and delivered a presentation on SOC and how communications between housing providers, police and KCC is key to combating SOC. Case studies were shared to demonstrate the benefits of better communication.  |
| SH7 | Support and provide the opportunity for residents to share more effectively their voice on how their homes are managed and maintained, to provide them with confidence about their overall safety and well being | Social housing tenants | Folkestone and Hythe’s main tenant group STAP (Strategic Tenants Advisory Panel). Has recently been formed after consultation with Tpas. Michael at F&H will be attending our next meeting to discuss improving tenant participation.  |
| **Theme Infrastructure First - possibly no actions for this sub group** |
| **Theme Accelerating Housing Delivery- possibly no actions for this sub group** |
| **Theme Affordability** |
| A8 | Challenge the stigma associated with regards to social or affordable housing | Social housing tenants | Please see the comment under SH1 |
| A11 | Promote and work in partnership with the third and voluntary sector to support all communities across Kent an Medway, when the services should be required | Social housing tenants | Nothing for this period  |
| **Other important matters since last update including any cross sub-group working;****The remit of this group encompasses customer/tenant engagement, involvement and experience, so there is a wide variety of topics that are relevant to us. We will be discussing the priorities of our members to ensure a good variety of content this year.**  |