## Introducing ReferKent









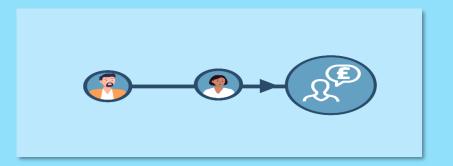


#### ReferKent

Making referrals safe, easy and secure!

Due to Covid-19, many people seeking support were subjected to signposting, often from one organisation to another. This left them feeling deflated and falling further into financial hardship. ReferKent takes the pressure off the individual to reach out.

www.kent.gov.uk/referkent











# The ReferKent System:

- > Is FREE to use
- Enables quick, easy and secure referrals to a growing network of other users
- Can track the progress of referrals made and received
- Uses a multi-party data sharing agreement to comply with GDPR

#### ReferKent











### **Primary Users**

> Can add other own agency users to the system

> Can add and edit own agency details

> Can view agency activity









#### How to join the ReferKent system

- > Email referkent@kent.gov.uk
- ➤ We will email over a Data Sharing Agreement, Service Level Agreement and onboarding form to the Primary User.

  These will need to be completed and returned to referkent@kent.gov.uk
- > We will add your agency to the system and send you your log-in details and training materials
- ➤ We will continue to support you with any queries when using the system









#### Onboarded users







shaw trust















## **ToreferKent**

72 Signed up to Launch event



97 closed referrals



140 on newsletter distribution list



92 open referrals



12 require more information





19 sent onboarding packs



14 onboarded Agencies

77 Users







