

# Introducing ReferKent



referKent

Welcome!  
Making referrals simple, easy and secure



Strengthening Referrals

The logo features a blue stylized 'R' icon followed by the text 'referKent' in a bold, dark blue sans-serif font.

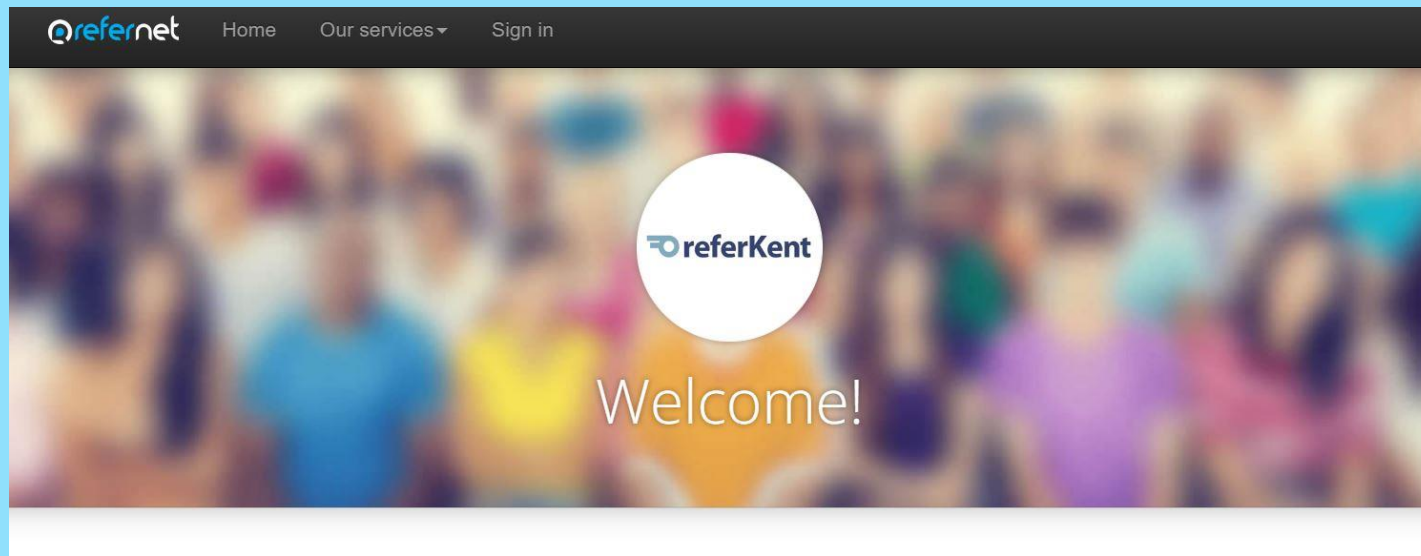
Funded by  
Kent County Council's  
Helping Hands Scheme



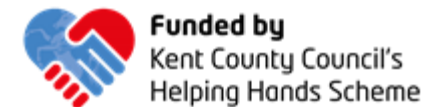
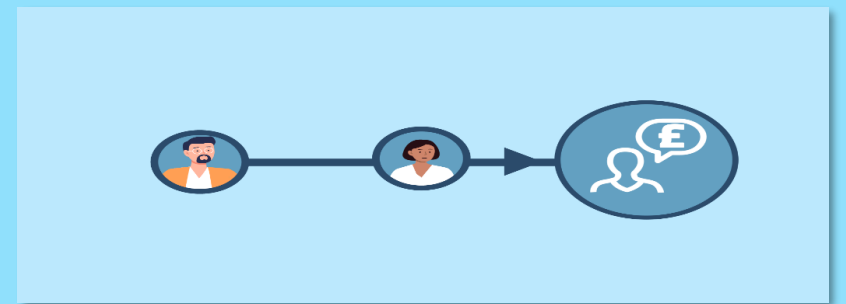
# ReferKent

Making referrals  
safe, easy and  
secure!

Many people seeking support were subjected to signposting, often from one organisation to another. This left them feeling deflated and falling further into financial hardship. ReferKent takes the pressure off the individual to reach out.



[www.kent.gov.uk/referkent](http://www.kent.gov.uk/referkent)

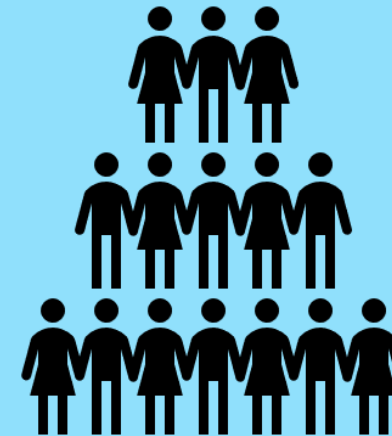
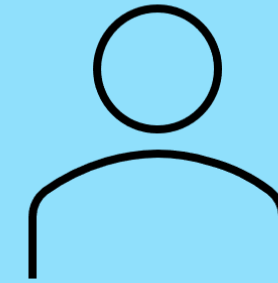


# Primary Users

➤ Can add other own agency users to the system

➤ Can add and edit own agency details

➤ Can view agency activity



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# The ReferKent Referral:

The screenshot shows the referKent web application interface. At the top, there is a navigation bar with the following items: Home, Make a referral, Search, Referrals, Reports, System, Users, and Sign out. Below the navigation bar, there are three referral cards, each for a different Citizens Advice location: Canterbury District, Dover Deal, and Edenbridge and Westerham. Each card features a 'Make referral' button in the top right corner, a circular 'citizens advice' logo in the center, and a list of service categories at the bottom. The categories listed for each card include: Benefits advice, Money management & Budgeting advice, Debt advice, Fuel Advice & Support, Housing Advice & Support, Advice & Support for Elderly People, and Food Advice & Support, Family.

The screenshot shows the 'Client details' form in the referKent application. The form is titled 'Client details' and contains several input fields for client information:

- Title... (dropdown menu)
- First name (text input)
- Surname (text input)
- Telephone (text input)
- Email (text input)

- Assign a referral category
- Notes for agency
- Attach a file

# Onboarded users



**GREEN DOCTOR**



**referKent**



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# Q&A



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