
CRISIS, RECOVERY & CHANGE

KHG

30 September 2020

Tracy Allison, Chief Executive

Cathy McCarthy, Housing Director

WestKent

Places to live. Space to grow.



Our Vision

We provide great places to live and space for people to grow.



Our Mission

To create in Kent a prosperous, strong and sustainable society; a place of opportunity for all; where people can plan for their futures.

Our objectives

To deliver on our ambitions we will focus on the following objectives and measures for success.

Excellent services



We want to continue to deliver excellent services in a friendly, solution-focused way.

Successful communities



We want to provide homes and build communities residents are proud to live in, with better support to sustain a successful tenancy and manage life changes.

Grow and re-shape



We want to increase our homes in management to 10,000 by 2025 and begin to re-shape our property portfolio to better meet the current and future local needs across Kent and Medway.

Best in Kent



We want to be known as Kent's housing provider of choice.

WestKent

Places to live. Space to grow.

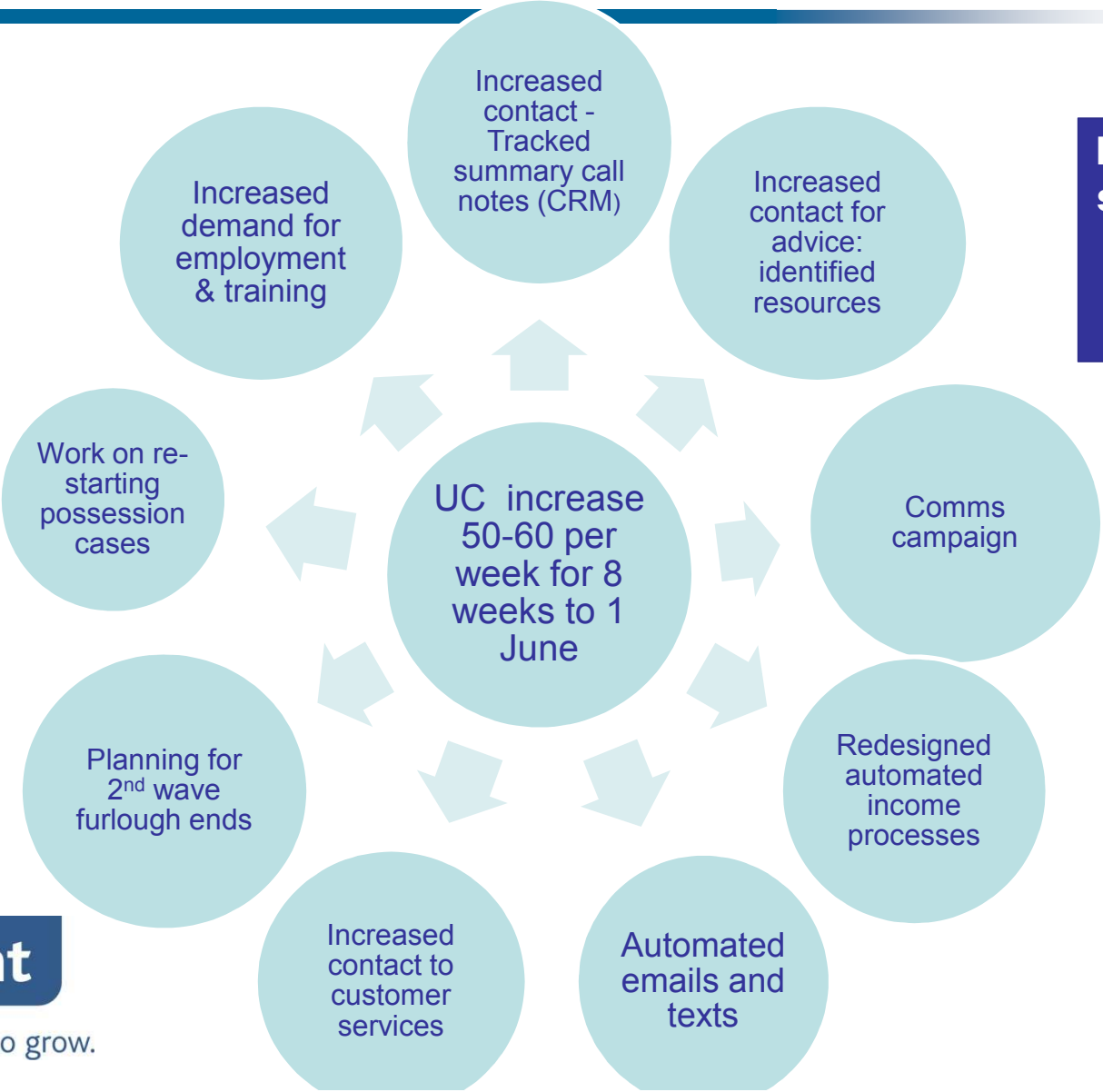
**Covid-19
our response
and recovery**



WestKent

Places to live. Space to grow.

Took a joined up and collaborative approach – example Income and Financial Wellbeing



Places to live. Space to grow.

Income and financial wellbeing campaign

West Kent Housing Association
Yesterday at 04:00 · 🌐

The furlough scheme will come to an end on 31 October and we know this will be a worry for lots of people. Get in touch now to find out what options there are if your income is reduced.

DON'T MAKE TOUGH TIMES TOUGHER

HOW WILL I PAY MY RENT IF I LOSE MY JOB?

👍👎👉 42 13 comments 2 shares

👍 Like 💬 Comment ➦ Share

See all

West Kent Housing Association
Yesterday at 04:00 · 🌐

We can help with:

- CVs
- Training
- Interview technique
- Job applications

Our training and employment team can help support you into work – you just need to give them a call.

DON'T MAKE TOUGH TIMES TOUGHER

NEED A NEW JOB?

👍👎👉 42 13 comments 2 shares

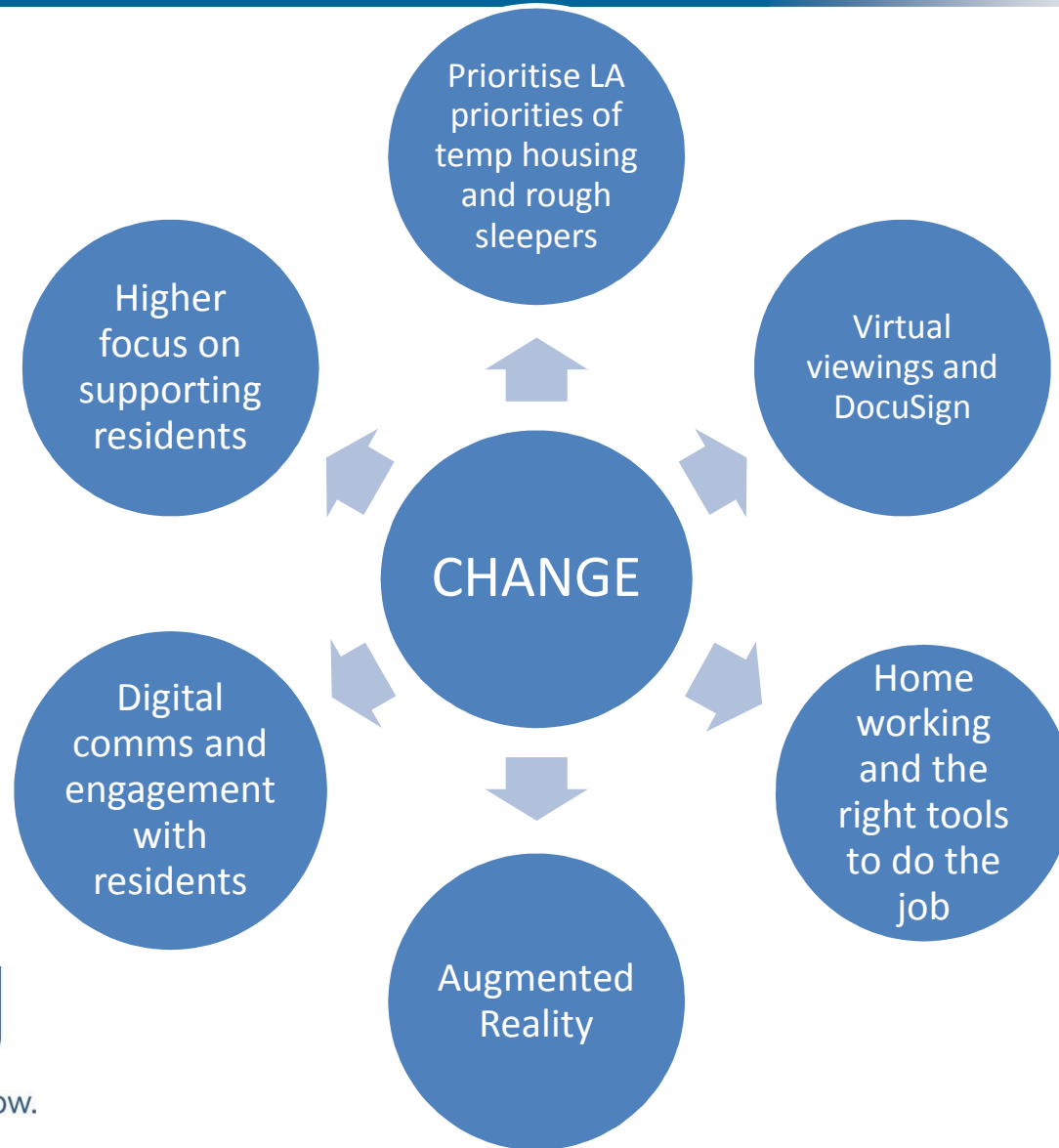
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MAKE RENT A PRIORITY.

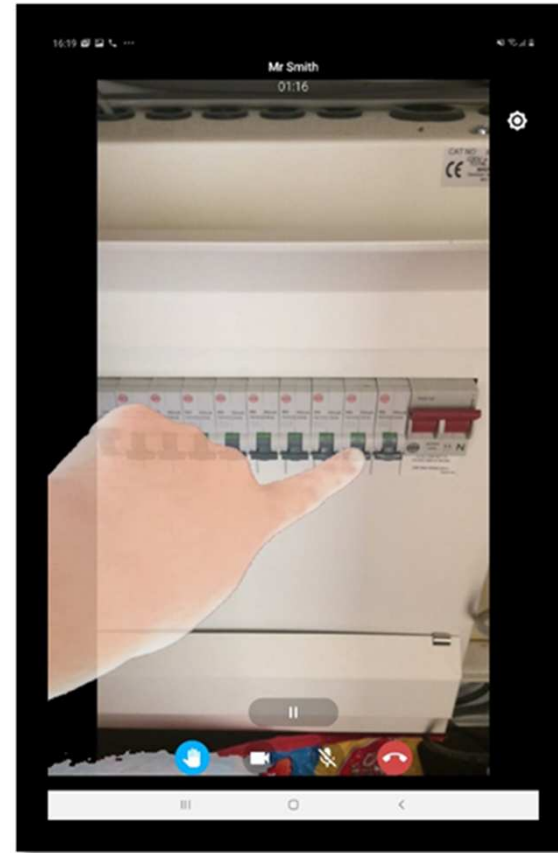
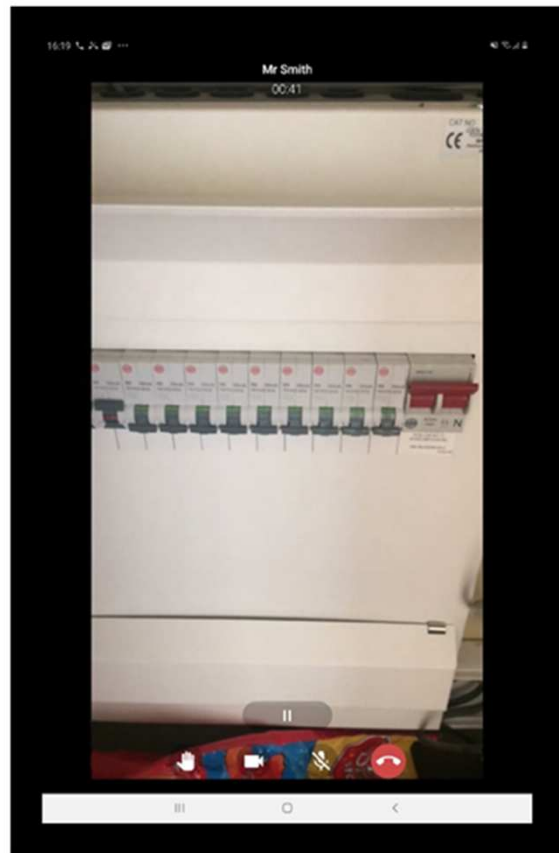
KEEP TALKING TO US.

Here to stay



Places to live. Space to grow.

Augmented Reality



Places to live. Space to grow.

What next

- Further lockdown planning
 - Lessons learned review
- Brexit risks
- Embedding changes
- New Ways of Working project