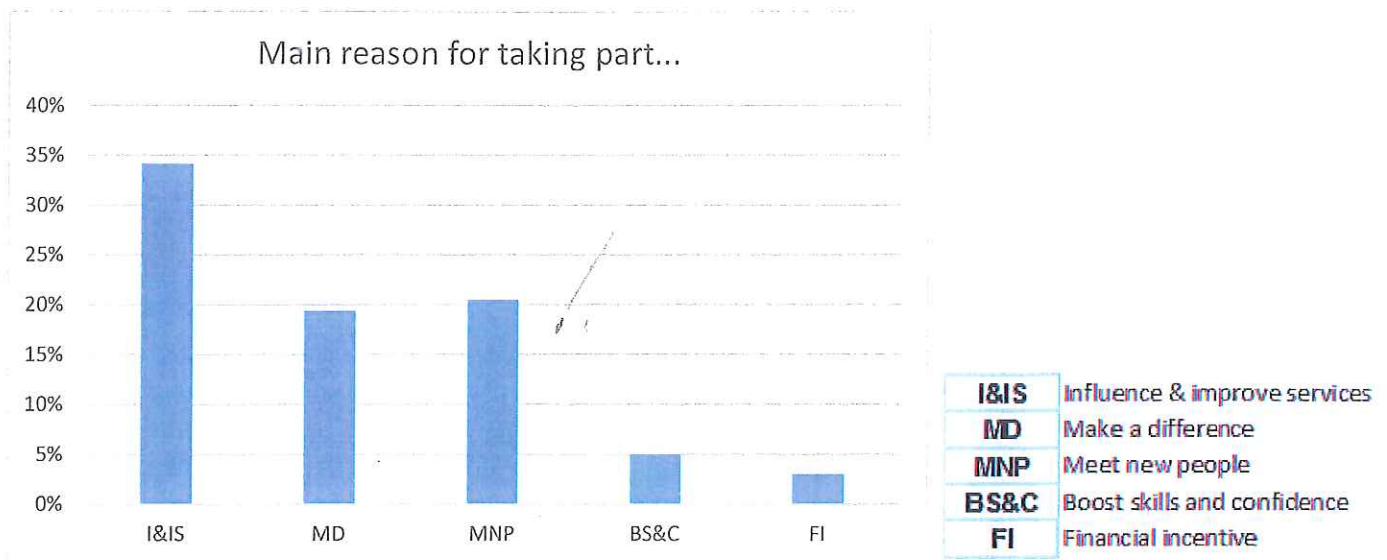


Main reasons for taking part



67% of Midlands residents said the main reason they take part is because they want to help influence and improve our services. Those who are in education, or a student, said they take part to have the opportunity to meet new people. It wasn't important for most residents to have a financial incentive as a reason to take part in Optivo's resident involvement programme. 30% of residents with a high level of disability, said it was most important to them to help make a difference.



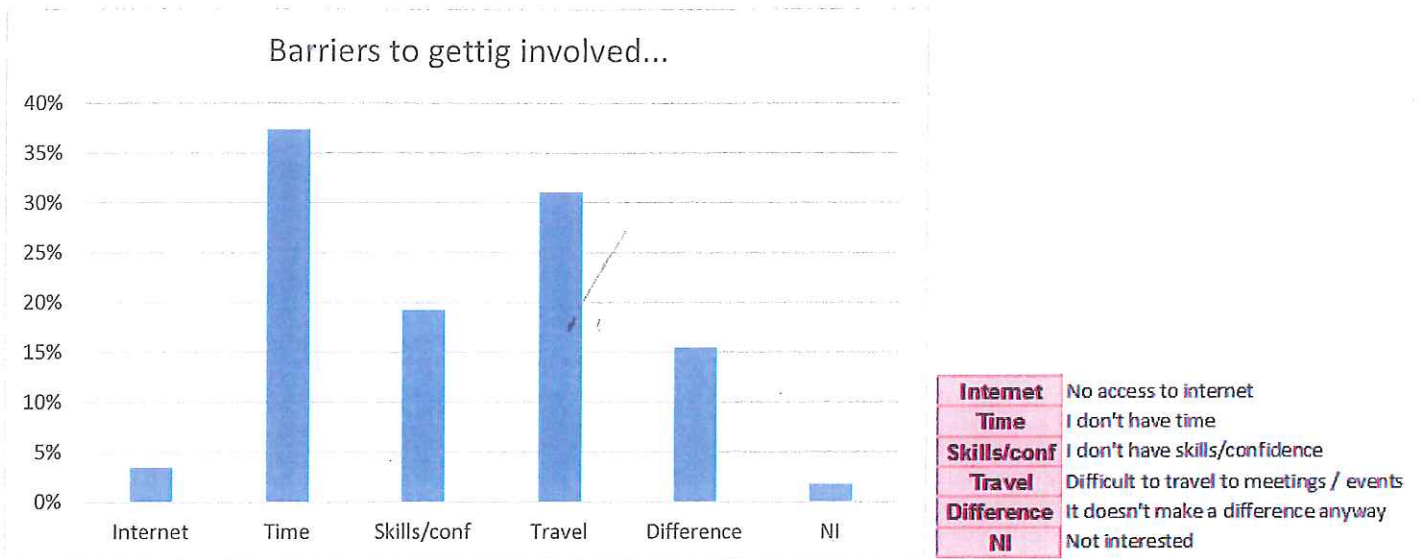
86 residents gave us comments about their reasons for taking part. This word clouds shows the main themes from these comments.

How residents would prefer to be involved

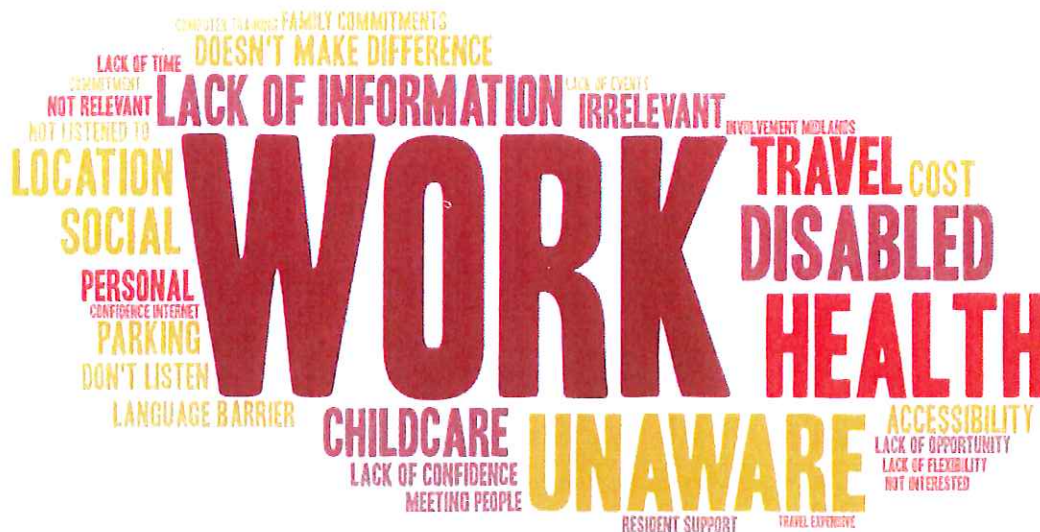


200 residents gave us comments about how they prefer to be involved. This word clouds shows the main themes from these comments.

Barriers to getting involved



The main barriers to getting involved were lack of time (37%) and difficulty travelling to meetings (31%). Those who have a high level of disability said the biggest barrier for them was travelling to meetings (62%), compared to 30% of residents who don't have a disability. Residents employed said the biggest barrier was lack of time, with 65% of those employed full, and 62% of those employed part time said they don't have time to get involved. Access to the internet isn't generally seen as a barrier, but the highest percentage is those who are retired (11%). The main reasons for not having access to the internet were because equipment costs too much (33%) and it costs too much to maintain, such as broadband costs (33%). Half of residents living in the Midlands said they don't have the internet because equipment costs too much, whilst 44% of Sussex residents said it costs too much to maintain.



440 residents gave us comments about what stops them from getting involved. This word clouds shows the main themes from these comments.