## KHG Comms and PR activity April – December 2018.

| Activity  | Owner                                   | Channels            | Objectives  | Delivery date   | Notes   |
|---|---|---------------------|---|---|---|
| Website- update content strategy, including extra functionality specific to members | Rebecca/Suzanne                         | website             | Review<br>dashboard for<br>UX<br>Establish costs<br>of new<br>functionality | Changes agreed and implemented May - December 2018 ASAP | Reference sites: http://www.cih.org/ 12 month membership; online access to?? Knowledge hub/forum Sign up to newsletters??               |
| Maintenance: Set up analytics dashboard for monthly reporting.                      | Website<br>partners/Suzanne/Re<br>becca |                     | Add twitter feed<br>to news page  | ASAP  | If possible please add RSS feed from KHG twitter account to news pages (right hand side) here: http://www.kenthousinggroup.org.uk/news/ |
| Check terms<br>and conditions<br>status   | Website<br>partners/Suzanne/Re<br>becca |                     | Agree<br>Privacy/Cookie/<br>T&Cs content                                    | ASAP  | Page currently has placeholder text displaying.   |
| Interviews with members   | Rebecca/Suzanne                         | Website/Twi<br>tter | Promote members activity/share info and promote individual member benefits  | July/Sept/Nov 2018                                      | Suzanne to provide a set of questions for members to answer.  |

| Chair's<br>introduction<br>on the website<br>– blog         | Sarah/Suzanne                  | Website and<br>Twitter   | Share benefits<br>of membership,<br>achievements,<br>hopes and aims<br>for next 12<br>months | May 2018                       | Sarah to write a short blog for website – max 500 words.  |
|---|--------------------------------|--|--|--------------------------------|---|
| Build photo<br>library                                      | Rebecca + members              | All  | Create library<br>of images from<br>members to be<br>used in PR<br>activity                  | May 2018                       | Ask members to supply images (by end April) including:  Development sites Families at home Rural scheme City/town centre scheme |
| KMHS –<br>publish<br>strategy/inter<br>view with<br>members | Members                        | Publish on<br>Twitter/web<br>site<br>Video clip<br>for all<br>channels | Share content  | October 2018                   | Video clip – chair plus material<br>from website/images – cost<br>involved to produce – circa £2,000                            |
| East Kent<br>Integration<br>Project                         | Rebecca/Members/E<br>xec Board | Website/twit<br>ter  | Publish an<br>update on this<br>project  | August 2018                    | Summary update  |
| Housing Green<br>Paper                                      | Sarah/Exec Board               | Website  | Publish a response   | When it's published            |   |
| Homelessness  | Sarah/Exec Board               | Website  | Publish<br>research/stats<br>on<br>homelessness  | TBC                            |   |
| KHG Awards  | Eileen/Sarah/Rebecc<br>a       | Website/Twi<br>tter  | Deliver comms plan around awards leading up and including on the day.                        | June/July/August/Sept<br>ember |   |
| Housing Deal  | Rebecca/Sarah/exec<br>board    | Website  | Publish an update/work in progress to  | May/June                       |   |

|                        |         |                     | evidence KHG<br>input and<br>involvement                    |                            |  |
|------------------------|---------|---------------------|---|----------------------------|--|
| Consultation responses | Rebecca | Website/Twi<br>tter | Use consultation responses as an opportunity to promote KHG | As responses are published |  |