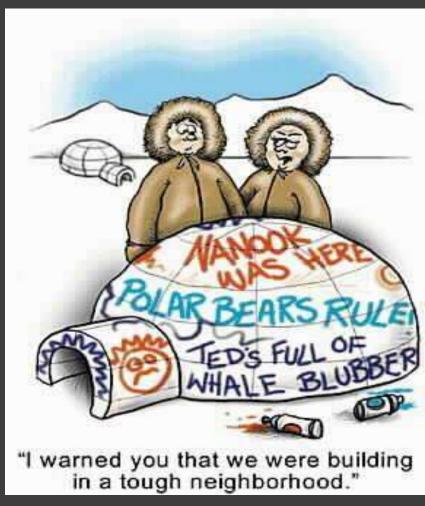


# Customer Choice in Housing





### Who are we?



- Responsible real estate company
- Investing £1bn+ to deliver 5,000+ homes
- Seeking financial & sustainable returns
- Innovator/disruptor



### Granary Wharf, Leeds





# Green Street, The Meadows, Nottingham





## The Malings, Ouseburn, Newcastle





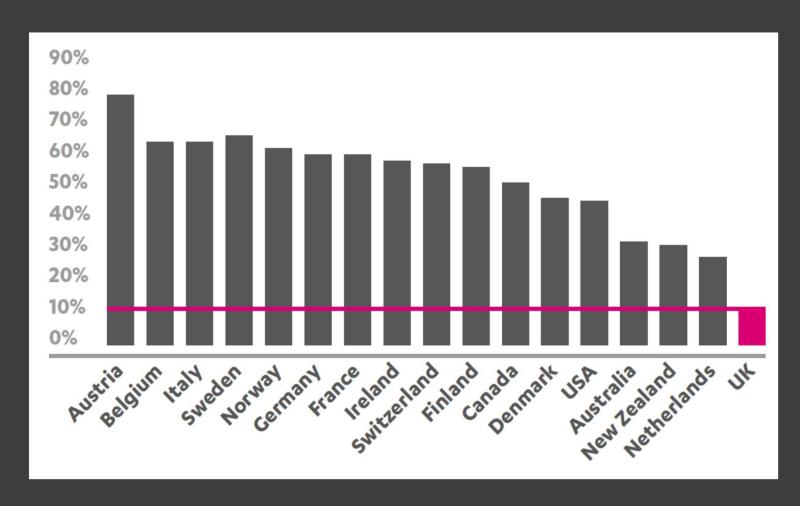
## Should customers have more say in the design of their home?

- 1m homes bought/sold each year
- 75% won't buy a home less than 10 years old
- 53% want to design their own home
- Only 12,000 succeed each year = c.10% of new homes





#### Customer choice exists overseas





### Self Build vs Custom Build

"Self Build covers someone who directly organises the design and construction of their new home...

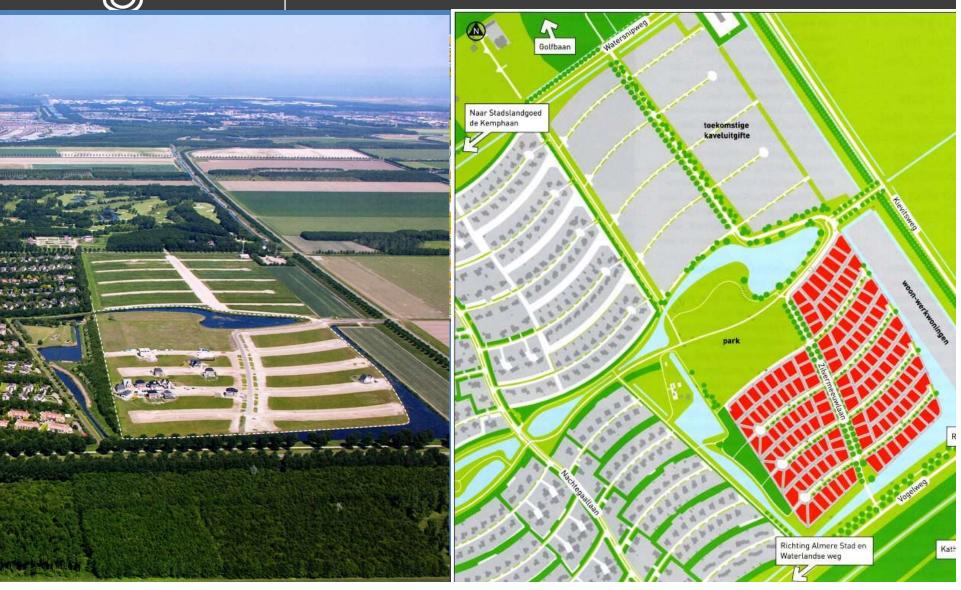
Custom Build covers someone who commissions a specialist developer to help to deliver their own home"

Brandon Lewis MP, Housing Minister, Right to Build Debate in the House of Commons (24th October 2014)





# Custom Build in Holland (Serviced Plots)



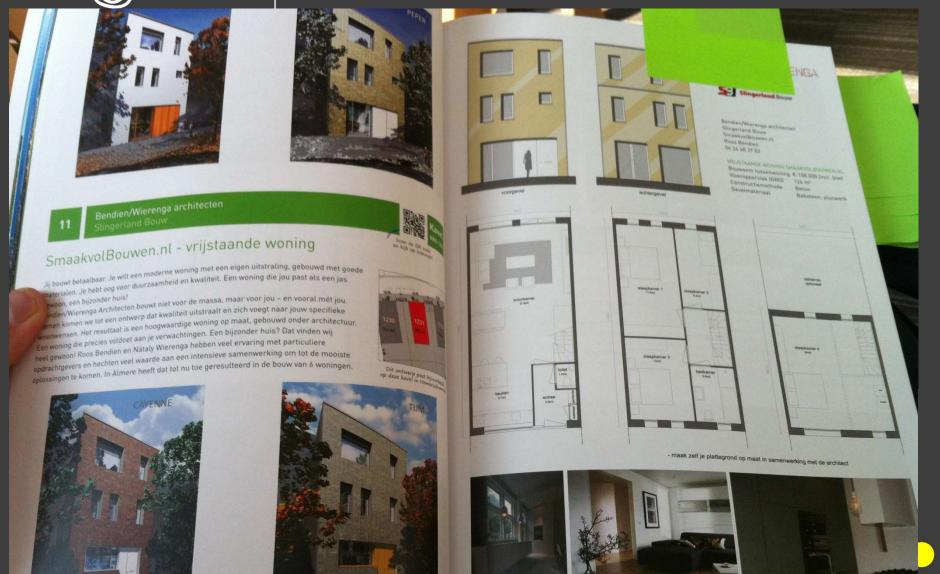


## Custom Build in Holland (Plot Passport)





## Custom Build in Holland (Home Manufacturers)





### Homeruskwartier, Almere, 2006





### Homeruskwartier, Almere, 2008



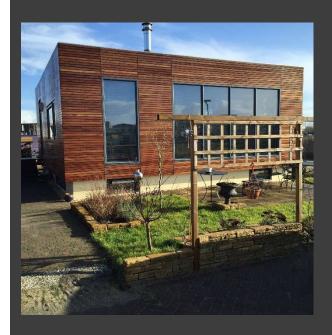


### Homeruskwartier, Almere, 2014





## "Bungalows"









### Detached Houses







### Affordable housing







#### "Terraces"





### The Alchemy

- Properties people want to buy (size/specification/appearance)
- Developer sells at serviced plot & customer funds build = lower profit
- Other savings, e.g. lower SDLT



## Benefits for developers & Government

- Complements volume housebuilder product
- Faster sales rate
- Developments completed quicker
- Stronger communities





## Growing the sector - Government support

- Target: 20,000 homes pa by 2020
- Policy Measures:
  - NPPF / PPG
  - 12 Pilot Sites
  - Home Building Fund
  - CIL Exemption
  - "Right to Build"





## Growing the sector - Mortgage finance

- Seeking "permission"
- New lending policies & computer systems
- Getting on the radar of lenders
- Attracting new lenders to the sector



### Growing the sector -Consumer awareness



THES-Win on 18 42 in HDTV, with a 12-month mytimesphacznak

**Keep it constructive** 

nitinary peop-numing crisis themselves— y builting their own homes. Today sea the branch of the first Homes and Communities Agency contem-build pilot also—buyers will get a brand-new home, with the freation to customise it to —18 basis are farances and

DIY building schemes are helping buyers to plot their way out of the housing crisis. By Melanie Wright and Alexandra Goss

Dutch housing models, HornelMade at Hearthants is a former mining area in Pool, Cornwall, that is being transformed into a frosh community. Beyons will be able to pick from 54 plots and choose one of the six available. There's also a timber-framed Potton dwelling the littlefff House, which often three ways to create a double-height space; and the Bald lane, which uses straw pands for super-implation. super-insulation.
All six are designed to be

It should take about sits would be sweeted to finalise the design and a further sit to get the necessary approvale; the built will bike believen 18 and 28 works, depending on the design chosen. The developers hepe the whole schemes will be completed by the sent of 200 of our sit also also seen to be seen to





customs and self-build horms were health in the UI, but the increase this member is 20,000 a year by 2000. Social and the increase this member is 20,000 a year by 2000. Social and herefiles busy boosting, and without the options are substitute or the control of the control of

the caused will apply for planning permitted on or others in the Intrace. Roy Critickow, 65 a retired tradition of the Royan New, 16 constructing a horns for himself and his Well, Julk, 61, through the Phymouth scheme. The crospic point ECD, 1000 for their polt and have budgeted £55, 1000 for the built. "We had been looking for had for an opposite of years, so

hand he a compile of years, so when we can which owe suplast year, we couldn't believe uses feath, "C believe uses feath," C believe uses feath, and the season of the s already living in the area.

Near the Ch instabile town of Beester, turnsus for a designer absorpting willage level by the Middletone.

Graven Hill is set to be the first large-scale scheme in Britain for people who want to build their own hornes.

by Cherwell council. Pail of those will be fully built by the residents; other buyers will be able to fit out a ready-made shell or tallor the finish of a newly built house. The hornes will be supplemented by amenities such as achools, shope and a such, as well as the release of the pair of p

ARK REFINED COUNTRY LIVING WITHIN EASY REACH OF LONDON Stunning 5 bedroom family homes available Kings America is the latest observed in Jacob before himses set within a gated booking on this prescription, development. These family himses booking in a special processor of the processor of Prices from £1,125,000" For further information please call 01892 888 640 Sales & Marketing Suite open deller 10am to 6pm, Culverden Park, Royal Turbridge Wells, Kent TH4 9QT www.royalwellopart.co.uk Those & Cartaley Berkeley



### 7 homes in Nottingham -Completed May 2015





### 54 plots in Cornwall – Infrastructure & sales underway





### Dwelle











### Lightbox House







### MyHouse





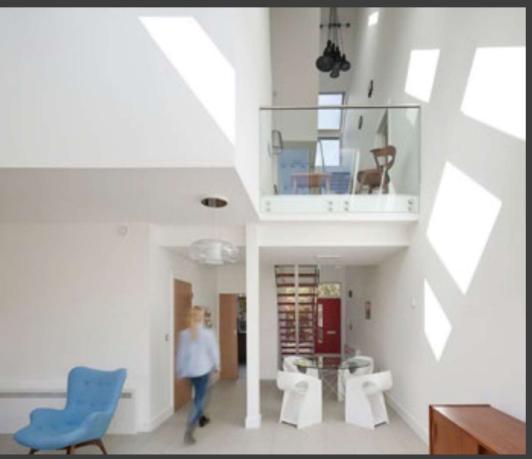






### Potton











### LittleBIG House











### Balehaus



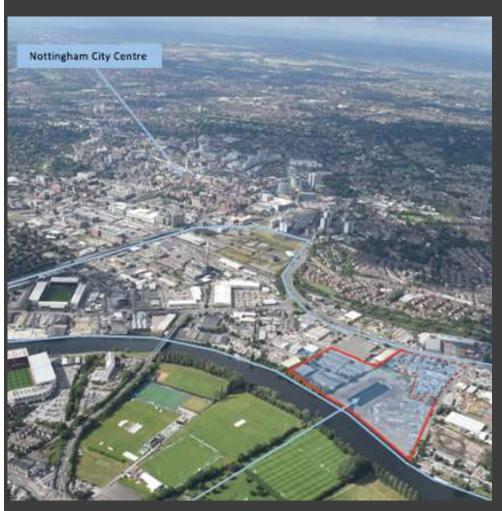








## Trent Basin, Nottingham (100+ Custom Build plots)







## Chapel Garth, Sunderland (100+ Custom Build plots)





## 100 Acre Hill, Glasgow (100+ Custom Build plots)





# Continuing to innovate - Digitising Custom Build





### Further information

jon.sawyer@igloo.uk.net @jonsawyerigloo www.homemadeheartlands.co.uk

@nacsba www.righttobuildportal.org

