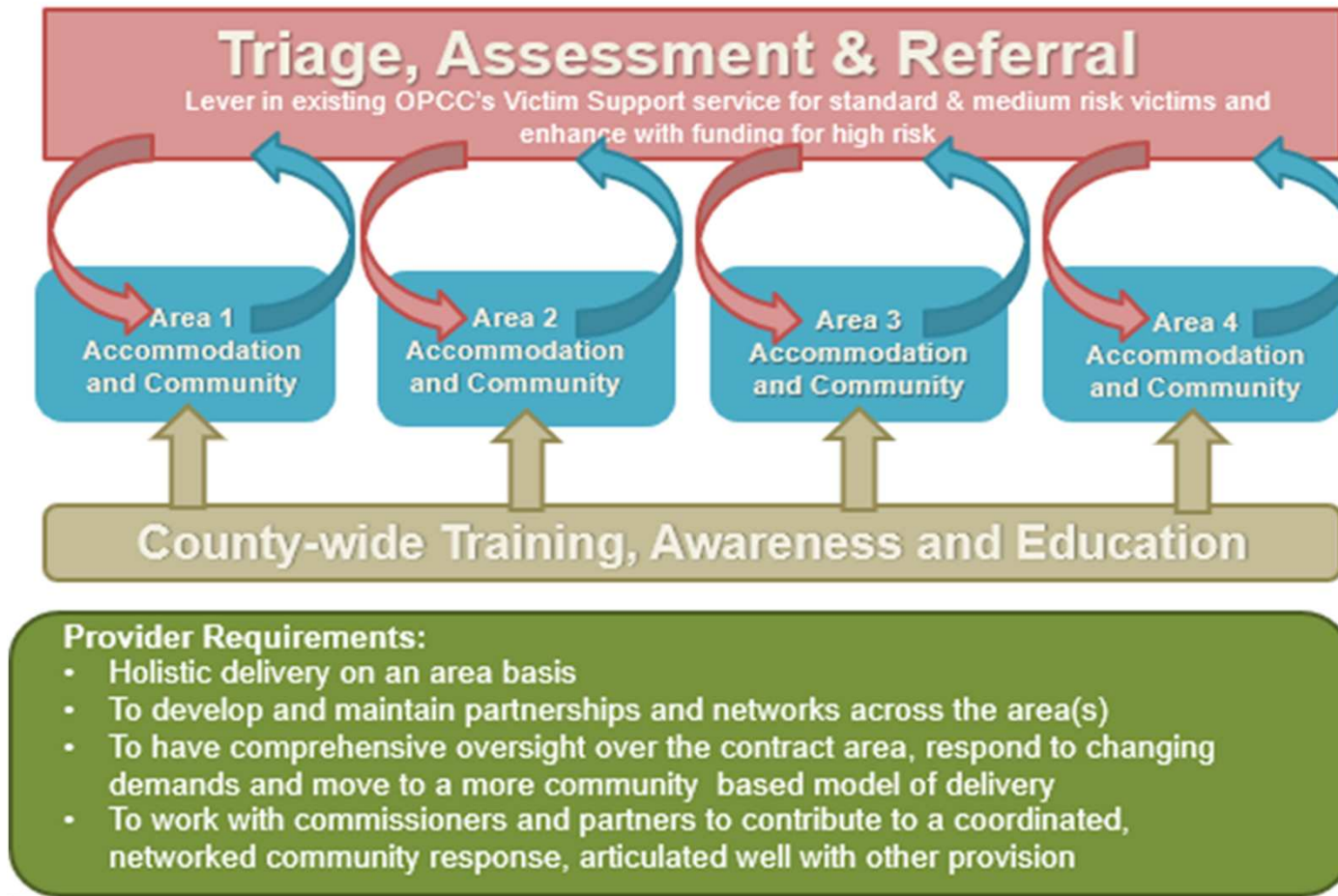


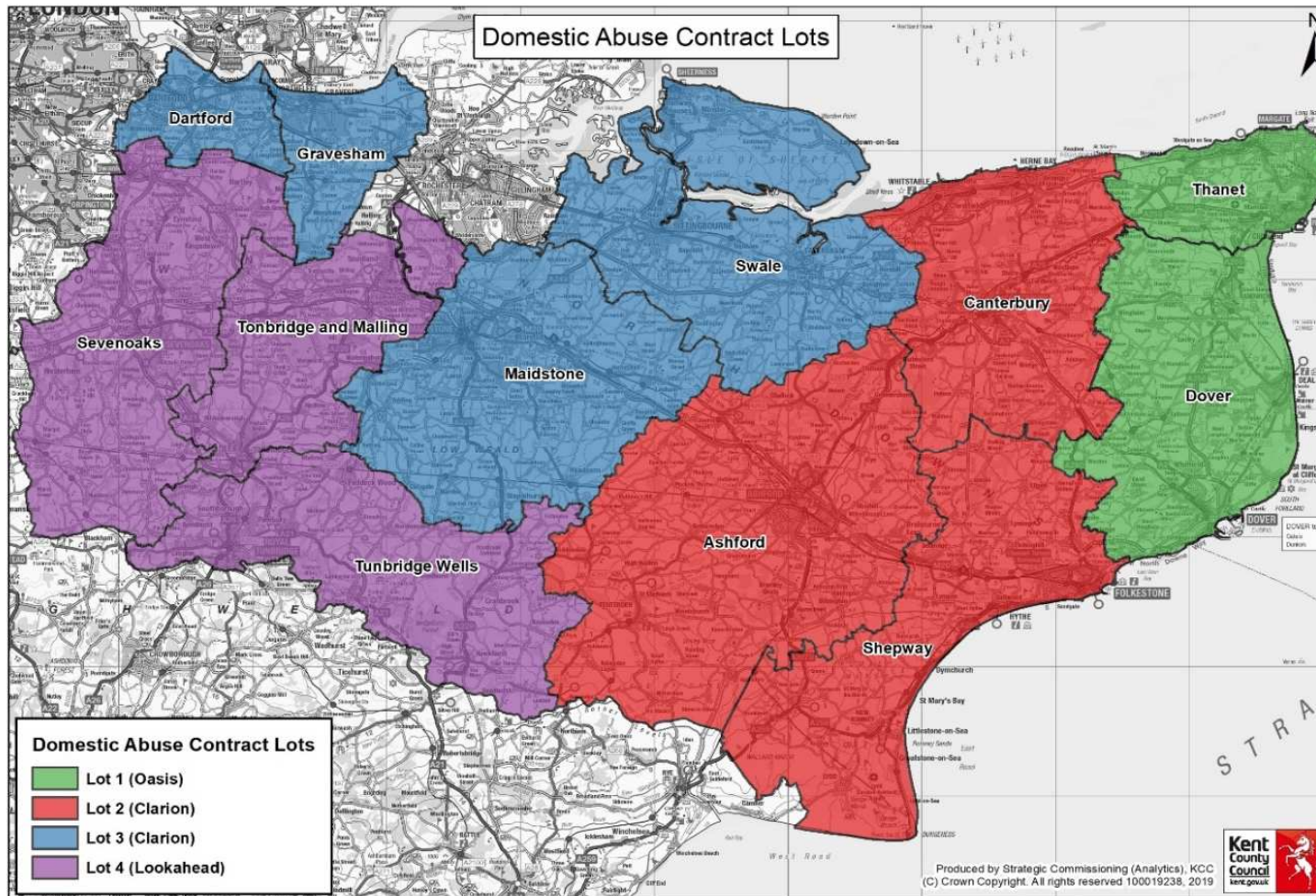
Kent Integrated Domestic Abuse Service Update for Kent Housing Options Group

6 February 2020

KIDAS contract elements



Core community contract lead providers



Referrals

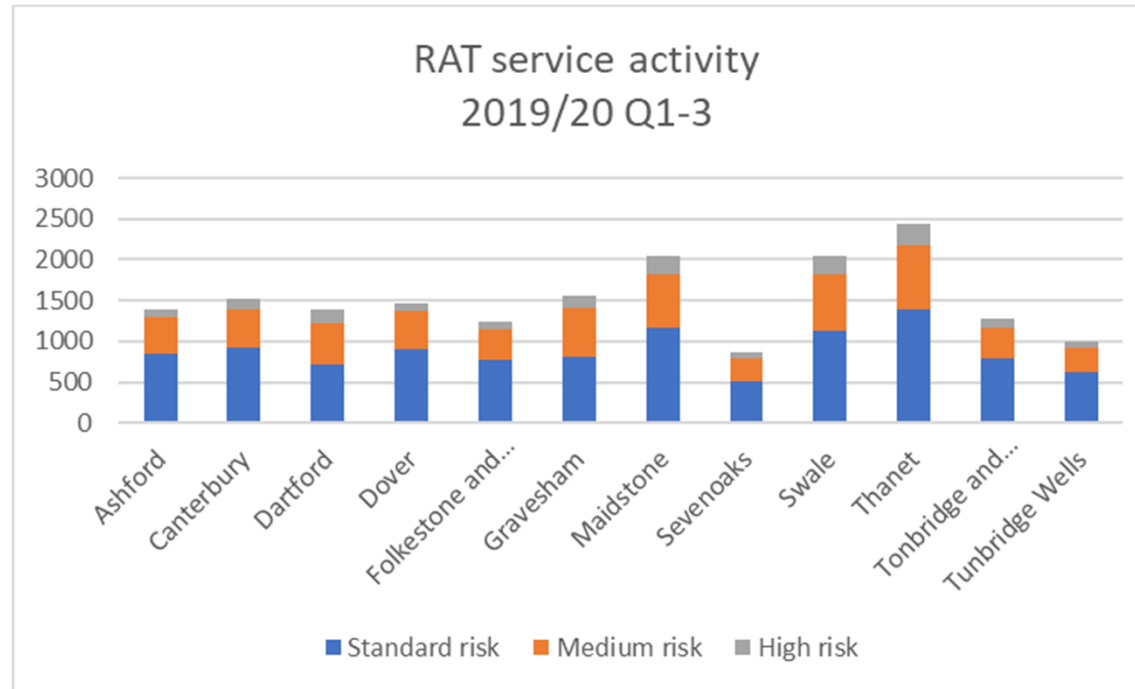
Can be made by;

- Calling Referral Assessment and Triage service (RAT) 0808 168 9276
- Calling Victim Support 08081 689111
- Direct contact with the lead provider in the area

More information on services can be found;

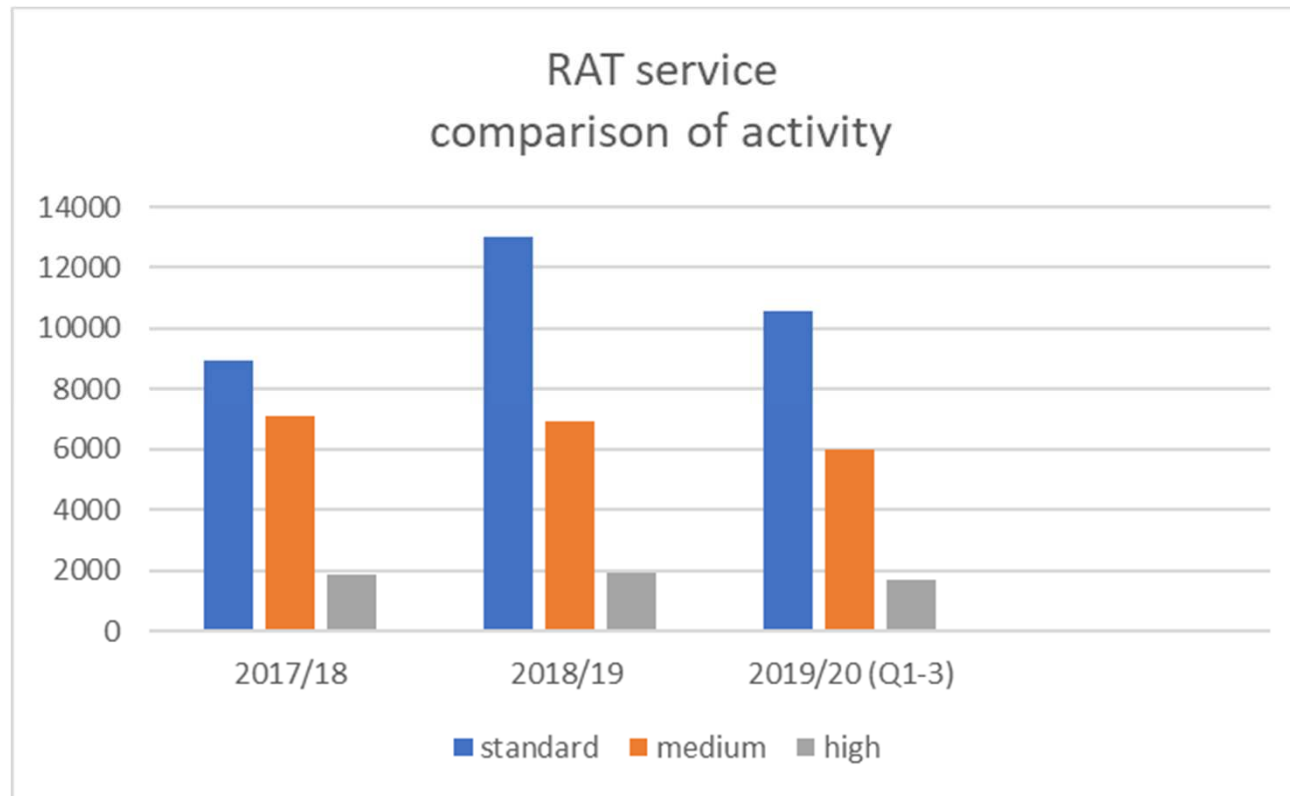
- <http://www.domesticabuseservices.org.uk/>
- National Domestic Abuse Helpline 0808 2000 247

2019/20 Q1-3 RAT service activity



- Delivered county wide by Victim Support
- 18,255 referrals to RAT service so far in 2019/20

RAT service annual comparison



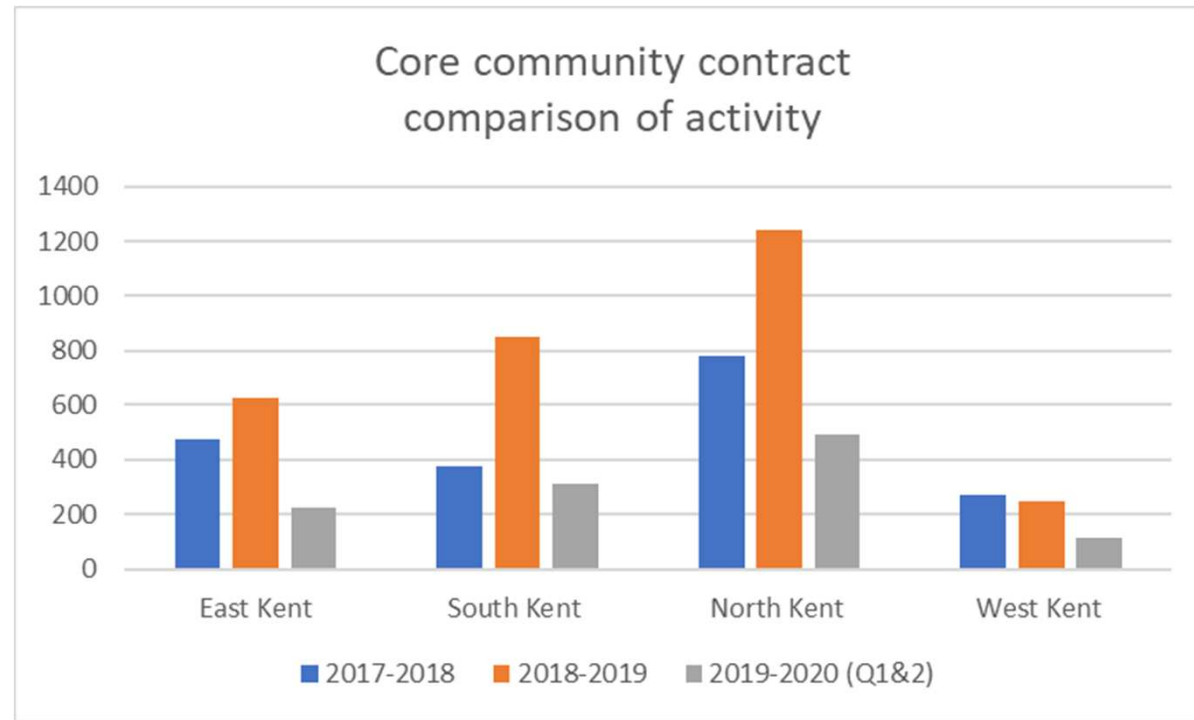
- Number of referrals continues to increase for all risk levels

2019/20 Q1&2

Core community service activity

- Q1&2 has seen 1144 new entrants to service (refuge and outreach)
- North Kent continues to have highest demand (43% of new entrants)
- West Kent has highest level of new entrants in refuge (50%)

Core community contract annual comparison



- Demand for services continues to be highest in North Kent which includes the boroughs of Maidstone and Swale.

2019/20 Q2

Core community contract - demographics

- 95% of those who accessed the core community service identified as female
- 4.5% victims identified as male
- 0.05% service recipients identified as transgender
- The majority of service users aged 25-54 years
- 2% aged 66+
- 22% of users disclosed they have a MH problem
- 3% disclosed drug misuse

Specialist IDVA Service

Project funded by the Ministry of Housing, Communities and Local Government, enabling us to provide specialist IDVA support to 'hard to reach groups' including;

- Male victims,
- LGBT victims
- Complex needs including MH, Drug and alcohol misuse

Commenced April 2019 for 2 years. Will use data gathered to shape the future service offer

Hospital IDVA project

Funded by the Home Office enabling us to provide IDVA support within a hospital setting at 2 sites;

Their role is to;

- Offer immediate crisis intervention support
- Promote effective early intervention and prevention
- Develop close links with key departments in each hospital
- Provide training to NHS colleagues in relation to domestic abuse
- Act as a link between the hospital and community services

Hospital IDVA project achievements

- Received 405 referrals (up until September 2019)
- 44 NHS Trust staff accessed the HIDVA services because they were personally experiencing domestic abuse
- 90% of referrals have engaged in the support offered
- Increased reach for 'hidden' victims of domestic abuse (males and victims aged 65+)
- 1450 frontline health staff received DA training
- 1100 staff received DA awareness sessions as part of their induction days
- Implemented various awareness raising campaigns

Training, Education and Awareness

- Upcoming conferences, linking in with local businesses and employers across the private, public and voluntary sector
- Awareness raising and support to local businesses re adopting workplace policies on DA
- Delivery of training for professionals and communities to increase awareness
- Upskilling staff to enable them to facilitate necessary training (eg DASH) for partner organisations

Partnership working

- Supporting Police to scrutinise 'Vulnerability hub' and DARA
- Involved in development of DA strategy
- Shared lessons learned at DHR professional curiosity conference
- Phoenix programme being rolled out in all areas
- Lunch and learn sessions in place in partnership with local businesses
- Setting up 'friendship cafes' in West Kent
- Liaising re rural offer in Maidstone

Planned activity

- Launch of DA strategy and implementation of action plan
- Input into Needs Assessment
- Explore 'Adult facing workstream' project
- Improve awareness of referral pathways
- Delivering training to various partner agencies including KFRS
- Increase partnership working with smaller organisations
- Further develop collaborative working with lead providers
- Continue to seek further funding opportunities
- Full review to inform future of contract

Questions and Suggestions?



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